Connecticut Part C - Birth to Three - SSIP Evaluation Plan

As of March 24, 2017

This evaluation plan is part of a larger SSIP report available online at birth23.org/accountability/spp/ssip/. Regular progress updates will be addressed within each implementation team, at State Interagency Council (ICC) meetings and in the Annual Performance Report at birth23.org/accountability/spp/ssip/.

For more detail about the inputs and objectives that will be in place to reach the outcomes below, please refer to the SSIP logic model in the SSIP report referenced above.

BACKGROUND – ONGOING OUTCOME – Scaling up intensive training and TA on the evidence-based practices (EBPs) that make up Activity –based Teaming

Implementation Team	Personnel Development (PD-O-0)
Assumption /	EIS providers that complete the 6-9 month intensive training and TA associated
Hypothesis	with scaling up Activity-based Teaming will be better able to guide families to
	describe their child's abilities and challenges.
Outcome (PD-O-0)	75% of all EIS providers in CT will have completed the full training and TA
Milestones	Foundational training about Natural Learning Environment (NLE) practices will be
	offered to all EIS providers.
	Foundational training about the Primary Service Provider (PSP) approach to
	teaming will be offered to all EIS providers.
	Training and TA will be scaled up in cohorts of eight EIS team per year
	There will be at least one trained team and one Master Coach per EIS program.
	EIS Program Master Coaches will assist with training other EIS teams.
Measures	Training logs and coaching log summary reports.
	Number of EIS providers, teams and programs completing the training and TA
	Number of EIS programs with a trained master coach
Timeline	There are over 1100 EIS providers in CT at 37 programs. A first cohort has
	already completed training and a second is about to start but even if 100 people
	are trained every year it would take over 10 years so a scale up plan will be
	developed with NCSI support.

SHORT TERM OUTCOMES – Knowledge and Understanding

Implementation Team	Education and Outreach (EO-ST-1)
Assumption /	The evidence-based practices (EBPs) being scaled up and the SiMR will be
Hypothesis	easier to achieve if referral sources, families, EIS providers, school districts, and
	the community share a common understanding about what Birth to Three visits
	look like and the purpose of early intervention to guide families.
Outcome	Referral sources, families, EIS providers, school districts, and the community will
	understand the EBPs and the unified message.
Milestones	Development of consistent talking points about the EBPs.
	A unified message about Birth to Three that focuses on families.
	Updated web-site(s) responsive to use on mobile devices
	Develop a database for tracking calls from families
Measures	Online surveys, face to face surveys, pre and post presentation surveys
	Number of calls where the family communicates confusion about the purpose of
	Birth to Three and what to expect from EIS visits.
Timeline	January 2017

SHORT TERM OUTCOMES – Knowledge and Understanding (continued)

Implementation Team	Personnel Development (PD-ST-1)
Assumption /	Modifying the statewide IFSP, including the transition plan, will better support and
Hypothesis	promote family engagement and the use of the EBPs being scaled up.
Outcome	EIS providers will understand how to use the new IFSP form.
Milestones	IFSP form will be modified including the transition plan
	Online and in person training materials are available
	100% of all service coordinators will be trained or receive TA about using the new
	form.
Measures	Attendance/training logs, coaching log summary reports, sample IFSPs, learning
	community feedback about understanding by EIS providers
Timeline	June 2016

Implementation Team	Personnel Development (PD-ST-2)
Assumption /	Developing a fidelity checklist and sharing the measures with EIS providers early
Hypothesis	will give raise awareness about what will be used to track changes in practice.
Outcome	Each EIS provider will receive a list of the measures to be used in the fidelity
	checklist with an overview about the new performance self-assessment process
Milestones	The fidelity checklist will be developed and integrated into a performance self-
	assessment
	A summary of the new process will be developed
	The list and summary will be reviewed at an EIS program director meeting with
	the expectation that each EIS provider will receive copy.
	Online versions will be posted and blogged
Measures	Number of EIS providers that review the fidelity checklist and new process.
Timeline	January 2017

Implementation Team	Fiscal Enhancements (FE-ST-1)
Assumption /	Implementing EBPs is completely dependent on EIS programs having a stable
Hypothesis	fiscal infrastructure that supports Activity-base Teaming.
Outcome	EIS providers will understand the new Medicaid rates and billing process as well
	as what is funded directly by the lead agency to support EBPs.
Milestones	SPA (including rates) and Waiver are approved by CMS
	Medicaid rates and billing process support EIS Programs in providing EBPs.
	State DSS and OEC Regulations are modified
	Training materials and activities are available to EIS Programs
	Overall Part C Payment Procedure is revised
Measures	Feedback from the Center from Medicaid/Medicare Services (CMS) after formal
	submission and ultimately final approval
	The state can limit the number of EIS Programs per town to assure quality.
	EIS programs enroll as performing providers under the new SPA and Waiver
Timeline	July 2017

INTERMEDIATE OUTCOMES – Changes in Practice and Behavior

Implementation Team	Education and Outreach (EO-IT-1)
Assumption /	When referral sources, EIS providers, school districts and the community
Hypothesis	describe Part C supports consistently families will be more supported in
	describing their child's abilities and challenges.
Outcome	Referral sources, families, EIS providers, school districts and the community
	describe Part C supports consistently
Milestones	Online prompts will encourage users of web-based tools to take surveys
	Referrals for Part C will better align with what families can expect from EIS visits
	and supports
	Transition planning activities and documents will support the parent in describing
	their child's abilities and challenges
Measures	Survey data from online tools as well as those sent to referral sources and LEAs
	Family interviews about how Birth to Three was explained to them before, and
	after referral
	Develop a method to rate interactions between schools and EIS programs at
	transition to measure the shared understanding about Part C and how it is
	difference from Part B (619, Early Childhood Special Education)
Timeline	July 2018

Implementation Team	Personnel Development (PD-IT-1)
Assumption /	Completing a Quality Self-Assessment will set a baseline for all EIS providers
Hypothesis	which can then be used over time to track progress as practices change.
Outcome	Baseline Quality Self-Assessment ratings are available for all EIS providers.
Milestones	The Quality Self-Assessment will be developed.
	The self-assessment will be completed by 90 % of providers
	Data will be gathered regarding completion of related trainings.
	Results will be compiled to inform program's about their performance
	A data file of ratings and training will be maintained with a unique staff ID so that
	the data can be grouped and linked to IFSP service and child and family outcome
	data
Measures	Percent of EIS providers that completed the Quality Self-Assessment
	Relationship between completion of ABT training and selected variables including
	IFSP hours, hours provided, number and type of interventionists, child outcome
	data, family survey data
Timeline	January 2018

Implementation Team	Fiscal Enhancements (FE-IT-1)
Assumption /	The long standing value of family having a choice between EIS programs will be
Hypothesis	supported by the revised payment procedures.
Outcome	The lead agency will have contracts with at least two programs for each town.
Milestones	Payment procedure is modified with EIS provider input (payment procedure
	workgroup)
	Contracts are revised to reflect new procedures
	RFP published to select programs
Measures	Number of contracts with EIS Programs by town
Timeline	January 2018

LONG TERM OUTCOMES – Changes in Outcomes

Implementation Team	Education and Outreach (EO-LT-1)
Assumption /	Because referral sources, EIS providers, school districts and the community all
Hypothesis	have a shared understanding about the purpose of Birth to Three supports,

	families will describe their child's abilities and challenges as a natural part of the conversation about their child's health and education.
Outcome	See SimR below

Implementation Team	Personnel Development (PD-LT-1)
Assumption /	Completing a Quality Self-Assessment early on, even before formal training will
Hypothesis	help describe what is expected and will establish a baseline for tracking changes
	in practice which can then be linked to data about services and child and family
	outcomes. (see DaSy Critical Questions 1.B.4.c, e and f).
Outcome	Ratings on the Quality Self-Assessment will reflect which practices are being
	implemented and progress at various levels by EIS provider.
Milestones	The Quality Self-Assessment will be developed and integrated into a performance
	self-assessment including data about completion of various related trainings.
	Each EIS provider will complete the Quality Self-Assessment .
	A data file of ratings and training will be maintained with a unique staff ID so that
	the data can be grouped and linked to service and child and family outcome data
Measures	Percent of EIS providers that completed the fidelity checklist (unique staff ID).
	EIS Provider, Team and Program baseline ratings and then progress updates.
	Completion of related ABT trainings.
Timeline	Baseline by September 2017, progress and linking to services/outcomes by June
	2019

Implementation Team	Fiscal Enhancements (FE-LT-1)
Assumption /	A cost effective and efficient reimbursement system that generates high levels of
Hypothesis	3 rd party reimbursement will help to assure that Part C does not have repeated
	deficits each year.
Outcome	A high quality Part C system is fiscally sustainable
Milestones	Feedback will be gathered from the payment procedure workgroup about the cost
	effectiveness and efficiency of the proposed billing system
	After an initial adjustment period, the annual state allocations for Birth to Three
	System will cover the expenses to run the program and support the EBPs
Measures	Monthly fiscal invoices from EIS programs, and reports from a commercial
	insurance contractor, the DSS and CMS about reimbursement for Part C
	supports
Timeline	2019

Combined Outcome – State Identified Measureable Result using available data

Implementation Team	All three (SiMR)
Assumption /	Improving how Birth to Three supports are understood, implementing Activity-
Hypothesis	based Teaming and a stable fiscal infrastructure to support EIS providers will lead
	to families being more engaged.
Outcome	Using available data for the SiMR Parents of children with diagnosed conditions
	will be able to describe their child's abilities and challenges
Measures	Family Survey data from families with children that have diagnosed conditions
	Data reported for APR indicator C4b, which is collected once a year using the
	NCSEAM survey process will demonstrate 85% of families have a pattern of
	responses that result in a measure that meets or exceeds the national standard.
Timeline	2019

Combined Outcome – State Identified Measureable Result using new data

Implementation Team	All three (SiMR)
Assumption /	A survey about family's perceptions of the helpfulness of EIS does not accurately
Hypothesis	reflect the SiMR as an outcome.
Outcome	Caregivers of children with diagnosed conditions will describe their child's abilities
	and challenges with EIS providers and at transition meeting with their school.
Measures	Number and percent of families that show and increase in a rating yet to be
	developed that corresponds to these skills.
	Possible self-assessment entry and exit ratings (to be determined)
Timeline	2021