You MUST FIRST set up *YOUR TRAINING PLANS* before modules will be available to you. Follow directions on Birth to Three [Website](http://www.birth23.org/providers/pd/rtsct/) (*For Providers > Professional Development > Required Training)* or [TRAIN CT Instructions](http://www.birth23.org/wp-content/uploads/Training/TRAIN-CT-Instructions.docx) for setting up training plans.

Difficulty with Modules Playing Correctly:

All modules have been tested and are working well. If you are not able to play a module or exam or have difficulty with audio or video playing, the issue is on the user side (browser not updated, system incompatibilities, firewall, etc.).

Suggestions:

* **Try a different browser – preferably INTERNET EXPLORER**
* Have your IT support at your agency help you address issues with playing modules
* Contact TRAIN CT site administrator for technical support, (Danny White, 860-509-7557 or danny.white@ct.gov)

**Minimum System Requirements:**

* Chrome version 54+
* Internet Explorer 11
* Edge version 13+
* Firefox version 49+
* Safari version 9+
* Android version 5.0+
* iOS version 9+
* Javascript enabled
* Cookies enabled

**Recommended System Requirements:**

* Chrome Latest Version (Auto Update Enabled)
* Microsoft Edge Latest Version (Auto Update Enabled)
* Android Latest Version
* iOS Latest Version
* Microsoft Office or compatible applications
* Adobe Reader

Users running other browsers could potentially experience problems when using TRAIN or accessing courses posted to TRAIN. Please note that some courses posted to TRAIN may require the following software:

* Adobe Flash
* Java